



About Richard Dillard

ABOUT RICHARD DILLARD

Richard Dillard is a quality and project optimization expert and Corpus Optima Partner. He holds a six-sigma blackbelt and is a certified project management professional. A U.S. Marine, Richard has served in a variety of performance leadership roles with organizations ranging from Fortune 100, to Small to Medium Sized Businesses, to Entrepreneurial and Consulting firms.

Over the past 25 years Richard has served in 37 professional and social leadership roles, including 27 positions with 13 companies spanning seven industries (Defense, Banking, Retail, Food and Beverage, Service, Manufacturing, Health Care), and in numerous volunteer positions with local government agencies (Wayne County Commissioners) and large non-profit organizations (GO! Network—Saint Louis). Richard's core competencies include Strategic Planning and Execution, Organizational Culture and Effectiveness, Development and Implementation of Performance and Learning Solutions, Product/ Service Development and Implementation, Quality Management/ Operating Systems, Team Building & Problem Solving, Change Optimization & Business Process Reengineering, and Customer/ Vendor Relationship Management.

Some of his achievements that relate directly to corporate culture include (1) Awarded Federal Earmark Grant Project for Organizational Culture and its IMPACT on Advanced Manufacturing Techniques through Schoolcraft College Business Development Center, (2) Designed and delivered performance improvements through Organizational Culture Change programs at three manufacturing clients that increased the efficacy of advanced manufacturing techniques, and (3) Facilitated numerous two-day leadership development sessions that measurably improved both teamwork and problem-solving capabilities.

His awards include the Navy Commendation Medal from the Secretary of the Navy for meritorious service from 1992-1994, the Award of Commendation from the American Meat Institute and National Safety Council for excellence in Safety Performance in 1997, and numerous organizational citations for superior performance.

Richard is continually engaged in some facet of giving himself away and reinvesting in the community, and most recently served as Co-Chair, Strategic Planning Committee at GO! Network - Saint Louis. He continues to be involved in several additional community development initiatives.

